



Terms & Conditions

Check-In & Check-Out

Check-in is available from 3:00pm to 9:00pm.

Late check-in may be available by prior arrangement only. Check-out is by 10:30am on the day of departure.

Reservations, Payment & Cancellations

Reservations cancelled within 2 days of the scheduled arrival date will be charged in full.

If payment cannot be processed using the card details provided, the outstanding balance remains payable by the guest. We reserve the right to recover any unpaid balance by other lawful means.

Christmas Day Reservations:

For stays that include Christmas Day, a different cancellation policy applies. Cancellations made within 7 days of arrival will be charged in full.

Payment Methods

We accept Visa and MasterCard only. We do not accept cash, American Express, or Diners Club.

No-Shows

Failure to arrive without prior cancellation will result in the full reservation amount being charged.

Damage & Liability

Guests are responsible for any damage caused to the property, furnishings, fixtures, or fittings during their stay. Repair or replacement costs will be charged accordingly. Guests are responsible for the security of their personal belongings at all times.

Dining & Breakfast

Restaurant reservations are recommended, particularly during weekends and busy periods.

Breakfast is served:

- Weekdays: 8:00am – 10am
- Weekends: 8:30am – 10am

Breakfast is included in direct bookings, if you have booked externally there will be an additional charge.

Allergies

Guests must inform staff of any food allergies, intolerances, or bedding requirements prior to arrival. We will make reasonable efforts to accommodate requests.

**Children**

Superior rooms may accommodate one child in a cot, subject to availability. Cot hire is £20 per stay. Children must be always supervised by an adult.

Smoking

Smoking is prohibited inside the property. Smoking is permitted only in designated outdoor areas.

Parking

Parking is available in nearby public areas at guests' own risk. Guests must comply with local parking restrictions.

Dogs

Dogs are permitted in the rooms at a charge of £15 per night. Dogs must remain on a lead in public areas and owners must clean up after them. Owners are liable for any damage caused by their pet. Management reserves the right to require removal of disruptive animals.

Noise

As the property is a historic building, some noise transfer may occur. Guests are asked to respect quiet hours after 10:30pm.

Keys

Lost or unreturned keys may incur a replacement charge.

Vouchers

Gift vouchers are valid for 12 months from the date of issue and are non-refundable.

Overnight Stay with £100 to spend on food

This offer includes a one-night stay with £100 to spend on food in our restaurant. The £100 food credit must be used during your stay and can only be redeemed against food. Any unused balance cannot be refunded, transferred or exchanged for cash.